

**MARYLAND LEARNING COLLABORATIVE
CONNECTIONS**
CLINICIAN LEAD, STATE OF MARYLAND AND INSURANCE CARRIER SUPPORTED

Maryland Multi-Payor Project for Patient Centered Medical Homes

May 18th, 2011

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Advancing Primary Care in Maryland



Maryland Learning Collaborative, May 14, 2011 Leadership Committee (from left to right) Dr. David Stewart, Kathryn Montgomery, Dr. Scott Feeser, Dr. Norm Poulsen, Dr. Niharika Khanna, Sheila Richmeier, Karen Rezabek, Ben Steffen

Congratulations to the State of Maryland leadership for recognizing that the way forward to reforming and advancing primary health care is to improve the health of Marylanders and reduce costs. This project includes a diverse array of primary care practices with a shared philosophy and belief in accessible, coordinated, continuous, comprehensive high quality health care.

The Maryland Learning Collaborative will support the primary care practice community

Attendance exceeds all goals at the Learning Collaborative at Turf Valley on May 14th



Maryland Learning Collaborative, May 14, 2011—Turf Valley, Ellicott City

There were more than 200 engaged healthcare personnel at the collaborative on May

14, 2011 at Turf Valley. The excitement and hum of active participation could be felt and heard. The day featured interactive forums, with discussions on practice transformation and patient centeredness. Practices engaged with the Maryland Learning Collaborative personnel, and a

by offering educational and logistical support to transform into patient centered medical homes. Offering care management as a key strength, the goal of improved chronic disease management and preventive care can be realized. Health Information Technology support will be offered by our partner CRISP health through the Regional Extension Center and future portal access through the Health Information Exchange. Ultimately, practices will aim to develop individualized care plans for all patients identified as high risk for preventable utilization of emergency rooms and hospitalizations.

Leadership is drawn from the two academic centers, University of Maryland and Johns Hopkins, working synergistically with the Maryland Health Care Commission. A steering committee of stakeholders, along with a nurse consultant, will guide all activities germane to the Maryland Learning Collaborative.

bi-directional flow of information led to education, interactive learning and feedback. There was a robust representation by State of Maryland leaders including, Mark Luckner (CHRC), Ben Steffen, Karen Rezabek, Kathy Francis (MHCC), and Grace Zaczek (Medicaid).

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Special points of interest:

Large group Learning Collaborative met on May 14th, 2011

Steering Committee met on May 12th 2011

Mental health and curricular developments planned



Contact us:

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We need your suggestions on the following:

- Patient outreach: please refer patients to us who are willing to serve in an advisory capacity to help the MLC remain patient centered.
- You are our best ambassadors, and we are very interested in supporting you. If you need our presence to help motivate any physician/ clinician in your practice, please be sure that they attend our physician teleconferences. We will be rotating the physician lead for each call. If you would like to set the agenda for these calls, please reach out to us.

Deadlines:

- | | |
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| June 10th | Patient Attribution to practices |
| July 1st | 24/7 Access and Care Manager plans |
| July 2011 | Payments from insurers due to practices to comprise half of their care management fee |
| August 1 | Opt Out procedures completed |

We invite your submissions pertaining to your practice transformation process and your photographs for consideration for publication for future newsletters:

nkhanna@som.umaryland.edu

Check out our website:

<https://mhcc.maryland.gov/pcmh/portal>

Physicians and Clinicians leading the way to better healthcare in Maryland

Collaboration

We now have 52 primary care practices in our Maryland Learning Collaborative encompassing a diversity of locations, ownership, styles, and patient populations/ These practices include Internal Medicine, Family Medicine, Pediatrics, Nurse Practitioners and Physician Assistants.

We noted many budding relationships and collaborations among regions, specialties and shared concerns. We are excited to see this interest in reaching out with your knowledge and offering assistance if asked to help.

There was one medical resident present at the meeting, and we know that our next order of business is to engage all the residencies in Maryland to develop a rigorous project to understand the needs of learners who will form

the next generation of patient centered physicians/clinicians. We will also explore the integration of mental health into patient centered medical homes.

Our new website will allow for further collaboration among practices. Please be sure to sign on and look for topic discussions.

Please mark your calendars for the next webinar on May 24th titled "The Care Manager Role"

Practice manager calls start this week for two regions. Please look at the schedule for more information.